

## Property Viewings – Winter 2022/22

To protect our existing tenants as well as potential tenants who have shown interest in a property, **Hafan Student** have introduced the following guidelines in line with those provided by the Welsh Government

### *Website*

All of our properties can be found online at [www.hafanstudent.co.uk](http://www.hafanstudent.co.uk)

The website provides full details of all properties including location, rent, a guide to room size and photographs. Where possible, we have provided a wide range of photographs, though in some instances this has not been possible due to restrictions that have been in place.

### *Interested in a property?*

If you are interested in a property, then the first step will be an initial call with either Sheila or Mat. Please call, email [home@hafanstudent.co.uk](mailto:home@hafanstudent.co.uk), or use our [contact form](#)

The Welsh Government are keen that only interested parties should view properties at the current time, so the purpose of this call will be to answer any further questions that you may have, and to determine whether the property meets your requirements.

*Please use the checklist below to consider questions you may have about the property ahead of this call*

### *Property Viewing*

Our houses are currently occupied, and tenants will usually be in residence. They will be aware of the viewing and will have completed a Covid-19 Health Declaration within 24 hours of the viewing.

*If the occupiers of a house have been advised to self-isolate, show symptoms or have been in contact with anyone displaying symptoms, no viewings may take place, even if the person displaying symptoms lives in a different part of the property and will not be encountered.*

During any physical viewings of properties, the following guidelines will be followed.

Before the viewing, the **Hafan Student** representative will check the property and open doors to all rooms that may be viewed. *It may not always be possible to view all rooms.*

- There are no current restrictions on numbers of person viewing
- Any person viewing must complete and submit the [Covid-19 Health Declaration](#) within 24 hours of viewing, no less than an hour before the appointment.  
*The viewing may not take place and must be rearranged if any person displays Covid-19 symptoms, has been in contact with anyone displaying symptoms or has been advised to self isolate.*
- Those viewing must:
  - Bring their own facemask and wear throughout the viewing
  - Sanitise hands before entering the property
  - Follow the directions of the **Hafan Student** representative



## Property Checklist

Please consider carefully your requirements ahead of arranging a viewing. We hope that you'll find the checklist below to be useful.

Your first step will have been to check out the details and photographs of your chosen property at [www.hafanstudent.co.uk](http://www.hafanstudent.co.uk)

The next step will be to get in touch with us to discuss the property. You may call (numbers below) or email [home@hafanstudent.co.uk](mailto:home@hafanstudent.co.uk). You'll find our contact form and other details [here](#)

To protect both you and our existing tenants, the purpose of the call will be to ensure that you are aware of everything you need to know about the property and all about the tenancy and to confirm that it suits your requirements.

The final step is to view the property. Whilst the Welsh Government have requested that we restrict viewings to those who are seriously considering renting the property, there is however absolutely no obligation to rent the property if you book a viewing.

*We have put together a check list for you to make sure you know everything you may need to know about the property and tenancy ahead of your call:*

Does the location suit you?
Are the number of bedrooms right for the size of your group?
Is the rent affordable for everyone in the group?
Are you able to pay the holding fee/deposit if you like the property?
Are you aware of what the rent includes/excludes?
Are you happy with the amenities provided?
Are you aware of the period of tenancy start/end dates
Is the whole group happy to go ahead if they like the property after viewing?
If there is anything else that you would like to know, have you clarified it with us to before you make a decision to view?
Do you need parking and is parking available?